

January 11, 2022 Council Meeting

The regular meeting of the Council of the City of Martinsville, Virginia was held on January 11, 2022 in Council Chambers, Municipal Building, at 7:00 PM with Mayor Kathy Lawson presiding. Other Council Members present included Danny Turner, Chad Martin and Tammy Pearson. Staff present included City Manager Leon Towarnicki, Assistant City Manager and City Attorney Eric Monday, Clerk of Council Karen Roberts, Utilities Director Durwin Joyce, and Deputy Police Chief Rob Fincher.

Mayor Lawson called the meeting to order and advised Council would go into Closed Session beginning at 6:00 PM. In accordance with section 2.1-344 (A) Code of Virginia (1950, and as amended) and upon a motion by Council Member Turner, seconded by Council Member Martin with the following 4-0 recorded vote: Mayor Lawson, aye; Council Member Pearson, aye; Council Member Turner, aye; and Council Member Martin, aye.

City Attorney Monday explained that Vice Mayor Bowles was not feeling well and was unable to attend the meeting. Monday referenced Virginia Code 2.2-3708.2 which would give Vice Mayor Bowles the option to participate in the Council meeting by phone. Council Member Pearson made a motion to allow Bowles to participate telephonically; Council Member Martin seconded the motion with the following 4-0 roll call vote: Mayor Lawson, aye; Council Member Turner, aye; Council Member Pearson, aye; and Council Member Martin, aye.

Council convened in Closed Session to discuss the following matters: (A) Appointments to boards and commissions, as authorized by Subsection 1, and (B) Consultation with legal counsel and briefings by staff members, attorneys or consultant pertaining to actual or probable litigation, or other specific legal matters requiring the provision of legal advice by such counsel, as authorized by Subsection 7 specifically related to reversion. At the conclusion of Closed Session, each returning member of Council certified that (1) only public business matters exempt from open meeting requirements were discussed in said Closed Session; and (2) only those business matters identified in the motion convening the Closed Session were heard, discussed, or considered during the meeting. A motion was made by Vice Mayor Bowles; seconded by Council Member Pearson, with the following 5-0 recorded vote in favor to return to Open Session: Council Member Turner, aye; Council Member Pearson, aye; Council Member Martin, aye; Vice Mayor Bowles, aye; and Mayor Lawson, aye.

Council Member Pearson made a motion to reappoint Karen Garrett to the Anchor Group Home Commission for a 4-year term ending December 31, 2025; Council Member Turner seconded the motion with all Council Members voting in favor.

Council Member Martin made a motion to appoint Sharon Shepherd to the Architectural Review Board for a 3-year term ending March 31, 2025; Council Member Pearson seconded the motion with all Council Members voting in favor.

Council Member Martin made a motion to appoint Jewell Drewery to the Patrick Henry Community College Board for an unexpired 4-year term ending June 30, 2023; Council Member Turner seconded the motion with all Council Members voting in favor.

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Council Member Turner made a motion to reappoint Kris Shrader to the Western Virginia Emergency Medical Services Council for a 3-year term ending December 31, 2024; Council Member Pearson seconded the motion with all Council Members voting in favor.

Following the Pledge to the American Flag and invocation by Rev. Dr. Libby Grammer, Senior Pastor of First Baptist Church Martinsville, Lawson welcomed everyone to the meeting.

Approve minutes from the December 14, 2021 Council Meeting – Council Member Pearson made a motion to approve the minutes as presented; Council Member Martin seconded the motion with all Council Members voting in favor.

Recognize City Employees who are eligible for Service Awards for the period October 1 – December 31, 2021 – City Manager Towarnicki recognized City employee milestones and thanked them for their years of dedication to the City.

**SERVICE AWARD RECIPIENTS
FOURTH QUARTER - FISCAL YEAR 21-22
FOR THE PERIOD OF OCTOBER 1 – DECEMBER 31, 2021**

First Name	Last Name	Location Desc	Years of Service
CHRISTOPHER	SIGMAN	REFUSE COLLECTION	5
JAYME	CLARK	POLICE DEPT.	5
JOSHUA	LAWSON	WASTEWATER PLANT	5
EMILY	TONGUE	UTILITY BILLING	5
BRIAN	MAYS	CENTRAL GARAGE	5
DAVID	KOGER	POLICE DEPT.	5
RODNEY	PRITCHETT	SHERIFF DEPT.	5
ASHLEY	DUNCAN	SHERIFF DEPT.	5
WAYNE	MOORE	WASTEWATER PLANT	10
JAMES	HOPKINS	FIRE DEPT.	20

Hear an update from the Henry-Martinsville Department of Social Services on their CarePortal Project – Assistant Director of Services April Evans shared a brief description and a video on the CarePortal Project and how it works with local churches, organizations and community members. Evans shared the Live Impact map related to the children assisted by the CarePortal project throughout the state and the country. The goal is to let families know that they are not alone and there are support systems for them. Council Member Pearson appreciates that CarePortal encourages personal support beyond material needs. Evans explained that they work closely with Grace Network and the Salvation Army to ensure that services are not being duplicated.

Hear an update from Electric Department Director Durwin Joyce on City Electric Department operations and projects – Electric Dept. Director Durwin Joyce shared a PowerPoint updating Council on the Electric Department revenue and expenditures, local rate comparison, outage causes and duration, and current projects including a new call system. Joyce shared details on proactive measures to prevent outages but noted that unfortunately, not all outages can be prevented.

City of Martinsville Electric FY22 Update

Martinsville City Council Presentation
January 11, 2022
Durwin Joyce, Electric Department Director

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Electric Summary FY 22*

- Total Power = 57,782 MWh
 - Projected = 57,771 MWh
 - Average cost of purchased power= \$88.71
 - Projected Costs = \$93.21 (For Fiscal Year)
 - October MWh – 11,366/23.94 MW
 - July MWh – 16,294/35.57 MW
- * Through October 2021

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Revenue/Expenditures

Total Revenue = \$6,923,202

Total Expense = \$6,093,642

Net Revenue = \$829,560

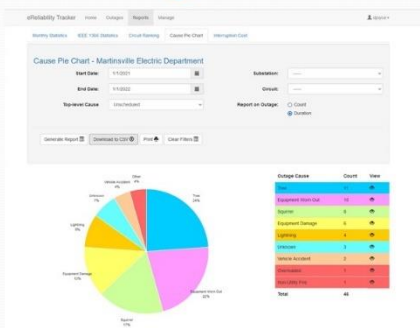
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Local Rate Comparison

- Residential customer who uses 1000 kwhs –
- Appalachian Power - \$128.00
- City of Martinsville - \$128.64

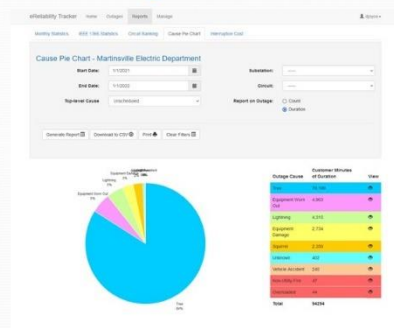
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Outage Causes



5

Outage Duration



6

Projects



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Projects

- **Battery Project** – On schedule for January 22 completion. Delay on City's recloser, ship date Jan. 4
- **Solar Project** – Originally scheduled for June 22 COD
Delays on solar panels will impact completion date
Line construction underway
- **New after hours call center** – Contract with Daupler, will allow 2 way text and customer notification. Scheduled live date 4/1/22. Utility bill inserts will be mailed to City utility bill customers in March with more details and sign up information.

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Feature Comparison: FIELD

Feature	Daupler	Traditional Call Center
Live agents take calls from customers	Yes	Yes
Customers to report an incident during major events	Yes	No
Urgent incidents are through software calls and follow specific escalation trees	Yes	No
Incident information is sent to call staff through a secure link to the Daupler Platform, eliminating human error	Yes	No
Call customers back through Daupler Platform to resolve issues with Daupler Platform	Yes	No
Call-out additional staff within the Daupler Platform	Yes	No
Photos and interruption report information to the incident	Yes	No

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Feature Comparison: ADMIN

Feature	Daupler	Traditional Call Center
Update schedules, escalation trees, and staff contact information through the Daupler Platform	Yes	No
View heat maps and crew performance reports	Yes	No
Only receive incidents within your service area with service area for each call	Yes	No
Customers can which allows them to add details and photos to their requests, improving customer engagement	Yes	No
Quickly by customer name or information, incident type, or address	Yes	No
Call or email to update schedules, escalation trees, or staff contact information	No	Yes
Individual reports for each incident emailed daily	No	Yes
with changes for overages and communication with customers	No	Yes

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Consider approval of consent agenda – Council Member Turner made a motion to approve the consent agenda as presented. Council Member Martin seconded the motion with all Council Members voting in favor.

BUDGET ADDITIONS FOR 1/11/2022				
ORG	OBJECT	DESCRIPTION	DEBIT	CREDIT
FY2022				
General Fund				
01103938	462101	Contribution from Fund Balance		78,103
01311085	506078	State Asset Foreitures	78,103	
		Prior Accumulated Funds thru FY20		
01103938	462101	Contribution from Fund Balance		672
01311085	506078	State Asset Foreitures	672	
		Sale of Equipment - GOV Deals		
Total General Fund:			78,775	78,775

Business from the Floor – none

Comments by City Council – Council Member Martin shared his condolences to Tamon Niblett whose father passed away and to the Williams family, Martin's family on his mother's side for the passing of his Uncle Matthew. Council Member Turner thanked Scott Norman and others who assisted with Richard's Dinner and those who assisted in putting wreaths on local veteran graves. Turner received a call requesting an update on the Dick & Willie trail extension. City Manager Towarnicki said he would look into that. Vice Mayor Bowles thanked Council for

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allowing her to participate by phone.

Comments by the City Manager – City Manager Towarnicki shared that Monday is a holiday so the City Municipal building and offices will be closed.

There being no further business, Bowles made a motion to adjourn the meeting; the motion was seconded by Council Member Turner with all Council Members voting in favor. The meeting adjourned at 8:30pm.

Karen Roberts, Clerk of Council

Kathy Lawson, Mayor